

Department Research Supports

The NHDOT Balanced Scorecard

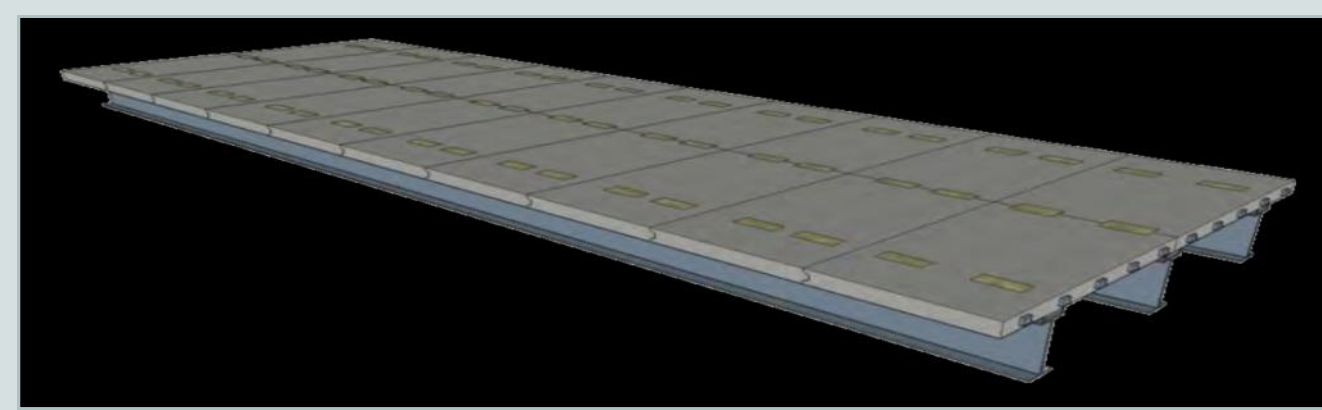
Transportation Excellence X

CUSTOMER SATISFACTION

Increase Customer Satisfaction



Understanding and controlling construction vibrations



Development of accelerated bridge construction techniques



Enabling increased use of recycled materials



Improved efficiency of Department operations



Synthesis of wood preservative treatment alternatives and engineering controls



Development & implementation of interactive stormwater education tools

BSC Strategy Map

EFFECTIVE RESOURCE MANAGEMENT

Effectively Manage Financial Resources

Protect and Enhance the Environment

Implement Strategic Workforce Planning



PERFORMANCE

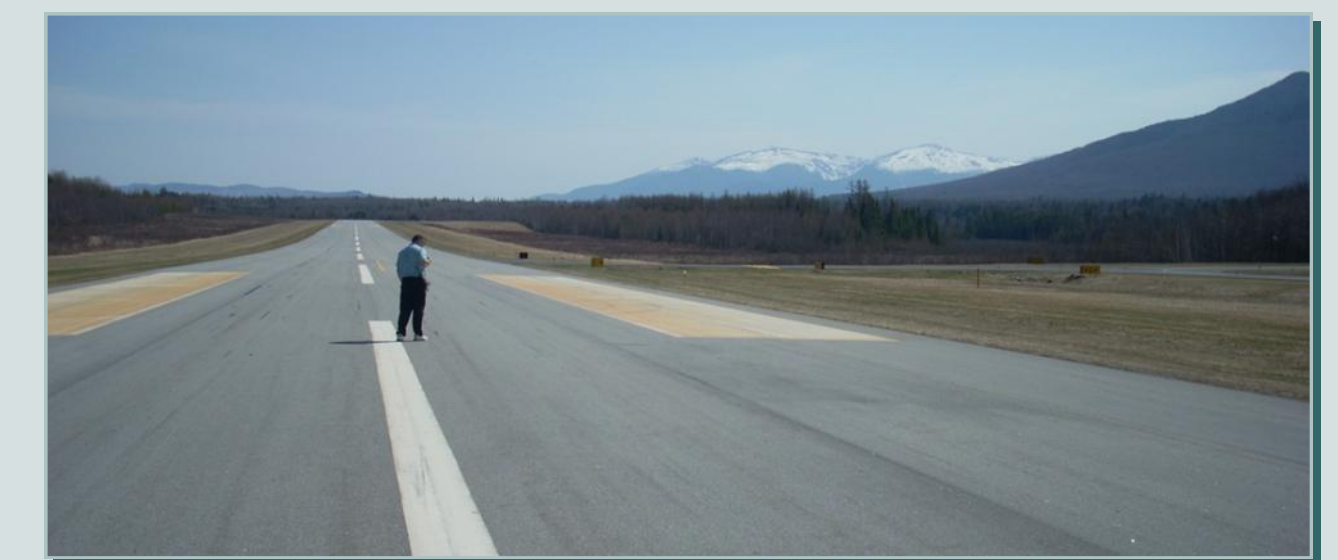
Improve Asset Conditions

Increase Mobility

Improve System Safety and Security

Improve Department Efficiency

Identify, Communicate and Collaborate with Partners



Preventing premature discoloration of pavement markings at New Hampshire airports



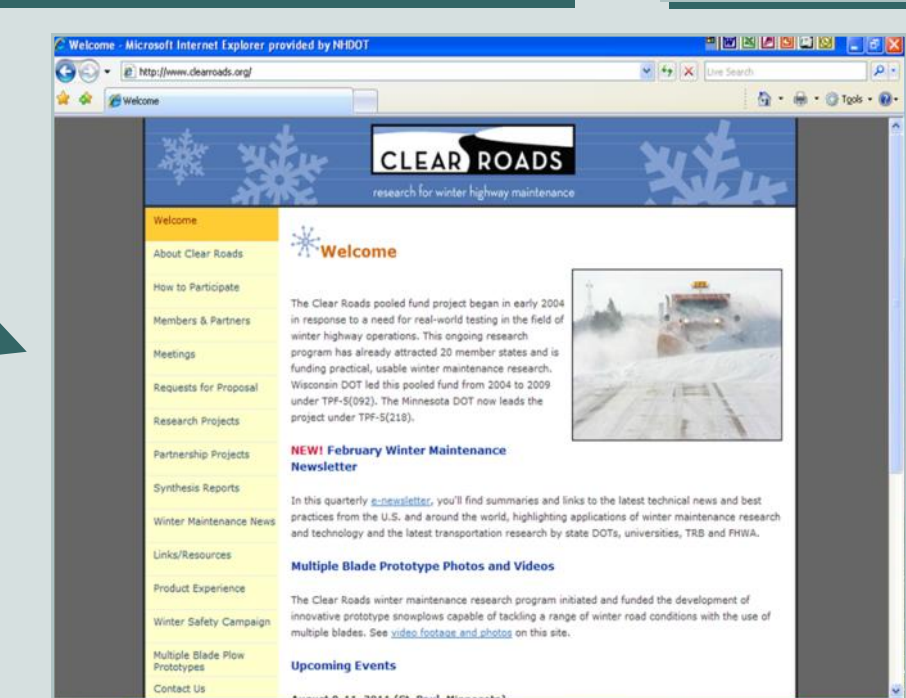
Optimum procedures to ensure that minimum MUTCD retroreflectivity standards are met



Monitoring modified guardrail sections



Applying the AASHTO Highway Safety Manual in New Hampshire



Partnering with other states to share best practices in winter maintenance

EMPLOYEE DEVELOPMENT

Increase Bench Strength

Optimize Employee Health and Safety

Align Employees Around Department's Mission



Technician Training & Certification



2011 Soils & Foundations Workshop



NHDOT/ACEC-NH T² Conference

Employee development activities funded through SPR Research



Backing cameras to reduce personal and property damage

Strategic Goals and Objectives of the Department's Balanced Score Card (BSC)

New Hampshire
DOT
Department of Transportation
RESEARCH